

# Returns and Exchanges

## **I gladly accept returns and exchanges**

Contact me within: 7 days of delivery

Send items back within: 21 days of delivery

## **I don't accept cancellations on commissioned items**

But please contact me if you have any problems with your order.

## **The following items can't be returned or exchanged**

Because of the nature of these items, unless they arrive damaged or defective, I can't accept returns for:

- Custom, commissioned or personalised orders
- Items on sale

## **Conditions of return**

Buyers are responsible for return postage costs. If the item is not returned in its original condition, the buyer is responsible for any loss in value.